

10. 2019/20 QUARTER 3 CORPORATE PERFORMANCE REPORT (A91941/HW)

1. Purpose of the report

This report provides Members with monitoring information for the end of Quarter 3 2019/20 (October to December 2019) to review performance against the first year of our 2019-24 Corporate Strategy.

2. Key Issues

- **Corporate Performance** at the end of Quarter 3:
 - 40 of our strategic interventions are on target (green), 13 require more planned work (amber) and 4 have performance issues (red).
 - Those that have performance issues are strategic interventions focusing on: influencing the future post-Brexit environmental land management scheme; new native woodland creation; working with partners to increase moorland bird of prey numbers; and maximising income without compromising special qualities. Actions have been identified to address these issues.
 - All indicators will be reported on in Q4.
- In Development Management, a number of long term absences and vacancies are impacting delivery on determination of applications and pre-application advice. This will continue into the next quarter. Consequently, officers are proposing to suspend the pre-application advice service for a period of 6 months. This will inevitably have an impact on the service provided by the Development Management service and on the income generated through pre-application fees. Officers will keep this under review to assess the operational, financial and reputational impacts.
- **Corporate Risk** status at the end of Quarter 2:
 - Two risks have been reworded:
 - a. 'Failure to develop nature recovery networks in the Peak District National Park'
 - b. 'Failure to achieve sustainable gross revenue income targets (£140k) for the PDNP'.
 - One risk has been added:
 - a. Fast changing Government priorities impact our ability to resource and deliver our Corporate Strategy and react to opportunities, in particular uncertainty over future national park grant and implications of Government focus on investment in the North.
 - Two risks remain as high risk:
 - a. 'Area of NP land safeguarded in environmental land management schemes reduces due to Brexit uncertainty and Countryside Stewardship issues leading to the potential loss of a range of grassland habitats'
 - b. 'Failure to develop nature recovery networks in the Peak District National Park' (reworded).
- 4 complaints were received in Quarter 3.
- 4 Freedom of Information requests and 3 Environmental Information Regulations requests were dealt with.

- As requested by Members at Q2, we have included an Executive Summary of the performance report which comprises only the chief executive and directors' summaries from the main performance report (this is Appendix 1a).

Recommendations

3.
 1. **That the Q3 performance report, given in Appendix 1b, is reviewed and any actions to address issues agreed.**
 2. **That the Q3 corporate risk register given in Appendix 2 is reviewed and status of risks accepted.**
 3. **That the status of complaints, Freedom of Information and Environmental Information Regulations requests, given in Appendix 3, is noted.**
 4. **That the temporary suspension of the pre-application advice service is noted.**

How does this contribute to our policies and legal obligations?

4. Performance and risk management contributes to the fourth outcome in our corporate strategy: *The PDNPA is an agile and efficient organisation*. Monitoring the indicators and strategic interventions for 2019/20 is part of our approach to ensuring we are progressing against our Performance and Business Plan and, if needed, mitigating action can be taken to maintain and improve performance or to reprioritise work in consultation with staff and Members.

Background

5. The visual representation for performance data remains on a traffic light system, using:
 - **green** – the strategic intervention or indicator is on target
 - **amber** – some remedial work is required to get on target
 - **red** – wider variance from being on target where some significant issues may need to be addressed.
6. In addition, a commentary is provided in Appendix 1b for each corporate strategy outcome, including any issues and action being taken to address the issues. An overall Chief Executive's commentary is also included.
7. The Authority's risk management policy and supporting documentation was approved by Authority on 25 March 2011 (minute 21/11) and is reviewed annually as part of the Authority's review of the Code of Corporate Governance. In line with these arrangements, Appendix 2 shows the status of the corporate risks.
8. Appendix 3 shows the status of the complaints received in this quarter and the report on Freedom of Information and Environmental Information Regulations requests. All remain at a low level.
9. Information is given so that Members of Authority, in accordance with the scrutiny and performance management brief of the committee, can review the performance of the Authority and the risks being managed corporately.

Proposals

10. Members are asked to review and agree the Quarter 3 performance report as detailed in Appendix 1b.
11. Members are further asked to review the Corporate Risk Register status in Appendix 2 and agree the proposed new risk:
 - a) Fast changing Government priorities impact our ability to resource and deliver our Corporate Strategy and react to opportunities, in particular uncertainty over future national park grant and implications of Government focus on investment in the North
12. Members are asked to note the status of complaints, Freedom of Information (FOI), and Environmental Information Regulations (EIR) enquiries in Appendix 3.
13. Members are asked to note the temporary suspension of the pre-application advice service.

Are there any corporate implications members should be concerned about?

14. This report gives Members an overview of the achievement of targets in the past quarter and includes ICT, financial, risk management and sustainability considerations where appropriate. There are no additional implications in, for example, Health and Safety.
15. **Background papers** (not previously published) – None

Appendices

1. Appendix 1a: Executive Summary: Quarter 3 Performance Report for 2019-20
2. Appendix 1b: Quarter 3 Performance Report for 2019-20
3. Appendix 2: Quarter 3 2019-20 Corporate Risk Register status
4. Appendix 3: Quarter 3 2019-20 Complaints, Freedom of Information (FOI) and Environmental Information Regulations (EIR) enquiries

Report Author, Job Title and Publication Date

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